DATA SHEET

Commvault

Design & Install for SaaS Workloads

Designed for Active Resilience – Recovery is the Goal

HIGHLIGHTS

- **Accelerate time to value** with expert-led planning, deployment, and configuration for Commvault Cloud SaaS workloads.
- **Reduce implementation risk** through structured requirements review, consistent configuration, and guided execution.
- **Project oversight included** to keep delivery coordinated and on track from kickoff through completion.
- **Proven readiness** with customer-witnessed testing to demonstrate backup and recovery capability for in-scope workloads.
- **Flexible expansion** with optional add-ons such as additional agent deployment packs and Microsoft 365 monitoring.

OFFERING SUMMARY

Design and Install for SaaS Workloads is a Professional Services engagement that helps customers plan, deploy, configure, and validate Commvault Cloud protection for SaaS workloads. The service is designed to simplify onboarding, align technical configuration to business requirements, and establish confidence in recovery readiness.

Commvault architects work with you to identify key business and technical requirements, then design an implementation approach optimized for your environment. Commvault implementation specialists deploy and configure the in-scope SaaS agents, execute a test plan with customer witness, and provide knowledge transfer to support operational readiness.

This service is ideal for customers who want a guided, repeatable approach to SaaS protection – without slowing down internal teams or relying on trial-and-error configuration.

CUSTOMER OUTCOMES

- **Faster, more predictable deployment** of Commvault Cloud SaaS protections through an expert-led approach.
- **Reduced onboarding friction** by aligning stakeholders early and streamlining technical decision-making.
- **Improved recovery confidence** through validated backup and restore testing for deployed workload types.
- **Stronger cyber resilience posture** by applying consistent configuration and security-aligned deployment practices.
- **Operational readiness from day one** with tailored alerts/reporting review and structured knowledge transfer.
- **Scalable onboarding options** via add-ons (e.g., additional agent packs and Microsoft 365 monitoring).

Component	Description and Benefits	Customer Benefit
Project Oversight	Dedicated Project Manager to help with technical challenges and drive delivery coordination.	Smooth coordination and clear communication from start to finish.
Efficient Collaboration	Structured discussions to confirm scope, prerequisites, and technical requirements.	Improved outcomes through faster decisions, stronger problem-solving, and fewer communication barriers.
Requirements Review	Assess in-scope workloads and review key business and technical requirements for protection.	A tailored, cyber-resilient data protection strategy aligned to your objectives.
Agent Onboarding	Install and configure Commvault Cloud protection agents in accordance with the agreed design.	Reduced risk of misconfiguration and more consistent, accurate protection setup.
Execute Test Plan (Customer Witnessed)	Execute a test plan for each deployed agent/workload type to demonstrate backup and recovery capability.	Increased confidence in recovery readiness, including cyber incident scenarios.
Additional Agent Deployment (Optional)	Additional packs of agents installed and configured in alignment with the approved design.	Speeds deployment and frees IT staff to focus on higher priority work.
Monitoring (Optional)	High touch onboarding support for initial backups of larger environments (Microsoft 365 workloads only).	Helps optimize performance by monitoring for throttling and adjusting streams as required.

TYPICAL SAAS WORKLOADS IN SCOPE

Depending on your purchased Commvault Cloud SaaS workloads, Design and Install may be applied to common SaaS protection areas such as:

- **Microsoft 365** (Exchange Online, Teams, SharePoint Online, OneDrive for Business)
- **Microsoft Dynamics 365**
- **Salesforce**
- **Active Directory (Granular)**
- **Google Workspace**
- **DevOps** (e.g., Azure DevOps, GitHub, GitLab)
- **Endpoint** (Windows, Mac, or Linux) where included in the engagement scope

OPTIONAL ADD-ON SERVICES

- **Additional Agent Deployment**
  - **What it includes:** Additional packs of agents installed and configured in alignment with the approved design.
  - **Benefit:** Speeds platform deployment and frees internal IT teams for higher-priority work.

- **Microsoft 365 Monitoring**
  - **What it includes:** High-touch onboarding support for initial backups in larger Microsoft 365 environments.
  - **Benefit:** Helps optimize early backup performance by monitoring for throttling and adjusting streams as required.

WHAT IS ACTIVE RESILIENCE?

Active Resilience is the ability to confidently answer two critical questions:

- Are you protected?
- Can you recover?

Commvault Services helps you answer **YES** to both - not just at go live, but consistently over time. This confidence is built by helping you achieve capability, not dependency.

Through structured knowledge transfer, clear and reusable document deliverables, and witness testing that supports recovery outcomes, your teams can gain the skills, evidence, and operational readiness required to recover. Protection enables resilience, but **recovery is the goal** - and Active Resilience enables you to be able to achieve it when it matters most.