

Cyber Recovery Testing Service

Designed for Active Resilience – Recovery is the Goal

HIGHLIGHTS

- **Hands-on Cyber Recovery Validation** – Validate the effectiveness of Commvault Cyber Recovery capabilities, including Threat Scan and Clean Room, through real-world, non-disruptive testing before a cyber incident occurs.
- **Operational Testing with Expert Enablement** – Execute guided cyber recovery tests alongside Commvault specialists, enabling customer teams with practical, hands-on experience in monitoring and clean recovery procedures.
- **Actionable Results and Custom Recovery Runbooks** – Deliver detailed test results, prioritized improvement recommendations, and environment-specific recovery runbooks to support ongoing testing and real incident response.
- **Flexible Gold and Platinum Service Tiers** – Choose between Gold and Platinum tiers to match the desired depth of testing, feature coverage, documentation, and operational enablement.

OFFERING SUMMARY

A functional test of your Commvault Cyber Recovery tools, including Threat Scan and Clean Room, enables them to perform when you need them most. The Cyber Recovery Test Service delivers customized test plans tailored to your environment, validating that your defenses work as intended while training your team hands-on. Working alongside Commvault consultants and testing against specific target workloads, your staff gains practical experience with these critical systems before an actual crisis strikes.

The Cyber Resilience Testing service delivers comprehensive operational testing for organizations using Commvault Cloud Cyber Recovery features. Over several days of hands-on engagement, specialized Commvault cyber recovery experts assess your installation and configuration — including Threat Scan and Clean Room — while running real-world validation tests on sample workloads.

Your team participates throughout, gaining practical training on critical monitoring and recovery procedures alongside our consultants. You'll receive a detailed report that validates your cyber resilience posture and provides actionable recommendations to optimize your configuration and maximize protection, along with custom recovery runbooks related to the tests.

CUSTOMER OUTCOMES

- Proven cyber recovery readiness
- Increased confidence in clean recovery execution
- Reduced risk during real cyber incidents
- Better prepared and trained recovery teams
- Clear guidance for continuous recovery improvement

KEY COMPONENTS AND BENEFITS

Component	Description and Benefits
Service Kickoff and Test Planning	Align on objectives, scope, target workloads, and success criteria, and define a customized cyber recovery test plan tailored to the customer environment.
Cyber Recovery Infrastructure Analysis	Assess the CommCell and deployed Cyber Recovery features to validate configuration readiness and identify areas requiring focused testing.
Hands-On Cyber Recovery Test Execution	Execute functional and scenario-based cyber recovery tests based on a pre-defined and agreed test plan , in collaboration with customer teams, validating clean recovery and threat detection capabilities without disrupting production operations.
Custom Recovery Runbook Development	Develop environment-specific recovery runbooks based on test outcomes, providing step-by-step guidance for ongoing testing and real cyber recovery events.

The Cyber Recovery Testing Service for Commvault Cloud helps organizations move beyond assumed recovery readiness by validating cyber recovery capabilities through hands on testing and expert guidance, ensuring clean recovery processes work as expected before a real incident occurs.

WHAT IS ACTIVE RESILIENCE?

Active Resilience is the ability to confidently answer two critical questions:

- Are you protected?
- Can you recover?

Commvault Services helps you answer **YES** to both - not just at go live, but consistently over time. This confidence is built by helping you achieve capability, not dependency.

Through structured knowledge transfer, clear and reusable document deliverables, and witness testing that supports recovery outcomes, your teams can gain the skills, evidence, and operational readiness required to recover. Protection enables resilience, but **recovery is the goal** - and Active Resilience enables you to be able to achieve it when it matters most.

To learn more, visit commvault.com