DATA SHEET

Cloud Application Recovery Onboarding

Delivering Active Resilience - Recovery is the Outcome

HIGHLIGHTS

- **Accelerated onboarding and configuration** – Quickly establish cloud connectivity, discover cloud resources, and configure the platform with guidance from Commvault Professional Services.
- **Recovery workflow enablement** – Build and organize cloud application configuration groups and recovery processes.
- **Tested operational readiness** – Perform structured testing to verify configured capabilities and increase confidence in cloud application recovery preparedness.
- **Knowledge transfer and operational adoption** – Equip customer teams with the knowledge and operational guidance required to manage and extend Cloud Application Recovery following service completion.

OFFERING SUMMARY

The Cloud Application Recovery Onboarding service helps organizations configure and test Commvault Cloud Application Recovery for recovery of in-scope cloud applications and supporting resources.

- **Guided onboarding** – Establish connectivity to supported cloud providers and discover the cloud resources included in the engagement.
- **Recovery configuration** – Create Cloud Application Recovery configuration groups and configure webhook integrations to support structured, repeatable recovery workflows.
- **Testing and handover** – Review the configured capabilities through structured testing, then provide an operational walkthrough and knowledge transfer.

CUSTOMER OUTCOMES

The service is designed to accelerate initial adoption while helping customer teams establish a practical foundation for ongoing Cloud Application Recovery operations.

- **Faster time to value** – Move from initial onboarding to a configured and tested Cloud Application Recovery environment with guidance from Commvault Professional Services.
- **Improved recovery readiness** – Organize in-scope cloud resources into configuration groups and confirm the configured recovery workflows against agreed requirements.
- **Operational enablement** – Prepare customer personnel to manage the onboarded environment through guided walkthroughs and knowledge transfer.

KEY COMPONENTS AND BENEFITS

The engagement combines planning, technical onboarding, recovery workflow configuration, validation, and operational transition for the agreed cloud scope.

- **Plan and connect** – Confirm objectives, scope, stakeholders, and timelines; connect Cloud Application Recovery to supported cloud providers; and discover in-scope resources.
- **Configure and automate** – Define Cloud Application Recovery configuration groups and configure webhook integrations for recovery workflows.
- **Test and transition** – Execute structured validation, review results, and transfer the configured environment to the customer with operational knowledge sharing.

WHAT IS ACTIVE RESILIENCE?

Active Resilience is the ability to confidently answer two critical questions at any moment of disruption:

- Are you protected?
- Can you recover?

Commvault Services is designed to help you work toward answering **YES** to both - not just at go-live, but continuously over time. Through structured knowledge transfer, clear and reusable document deliverables, and witness testing designed to demonstrate recovery capabilities, your teams can develop the skills, evidence, and operational readiness that support recovery. Protection enables resilience, but **recovery is the goal** - and Active Resilience is intended to help you work toward it when it matters most.

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