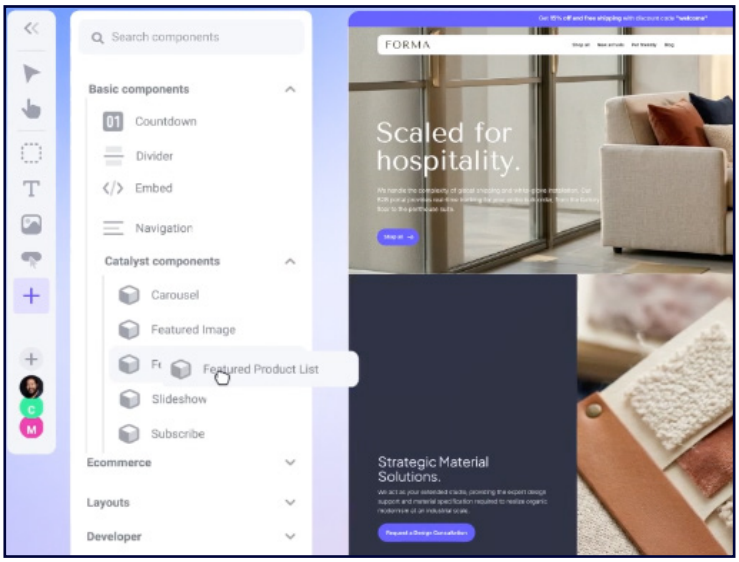
DATA SHEET

Commvault Backup & Recovery for BigCommerce



YOUR BIGCOMMERCE STOREFRONT RUNS ON DATA

BigCommerce can hold the information that keeps digital commerce moving, from product catalogs, categories, and storefront content to customer records, orders, inventory, pricing, promotions, and business settings. These connected records help teams merchandise products, process purchases, coordinate fulfillment, resolve customer questions, and deliver consistent shopping experiences.

Because this data supports activity across the buyer journey, its availability and accuracy can directly affect day-to-day operations and the organization's ability to keep selling.

WHEN BIGCOMMERCE DATA GOES MISSING, BUSINESS CAN STALL

If important BigCommerce data is deleted, corrupted, or changed unexpectedly, the impact can reach far beyond the storefront. Merchandising teams may lose product details or category structures. Operations teams may have less visibility into inventory and orders. Customer service teams may lack the records needed to respond to buyers, while employees across the business spend valuable time investigating what changed and manually recreating information. Disruptions can slow sales workflows, affect customer experiences, and create additional complexity for retention, audit, and governance requirements.

KEEP YOUR DIGITAL STOREFRONT RECOVERY-READY

Commvault helps protect supported BigCommerce data and provides a recovery path when accidental deletion, operational error, corruption, or unwanted change affects online operations. It helps organizations maintain recoverable copies, improve recovery readiness, and manage BigCommerce within a broader approach to protecting business-critical SaaS applications.

COMMVAULT HELPS PROTECT THE RECORDS BEHIND TRANSACTIONS

Commvault helps protect supported BigCommerce data that may include:

- Product catalog and category information
- Customer and order records
- Inventory, pricing, and promotion data
- Storefront content and selected commerce settings

SEE COMMVAULT IN ACTION

BigCommerce is one part of a growing SaaS environment that can contain business-critical data. Commvault helps organizations bring protection and recovery for supported SaaS applications into a broader cyber resilience strategy, reducing fragmented approaches and giving teams a more consistent way to prepare for data loss.



REQUEST A DEMO

See how Commvault can help protect the BigCommerce data behind your digital storefront.

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