DATA SHEET

Commvault Cloud SaaS Design & Install

Designed for Active Resilience – Recovery is the Goal

HIGHLIGHTS

Accelerate deployment and reduce risk with expert-led design, implementation, and testing for Commvault Cloud SaaS.

Align protection to business requirements through a structured requirements review and recommended configuration.

Get to protected and confident faster with guided onboarding and customer-witnessed backup and recovery testing.

Support diverse environments with a workload-agnostic model that can be tailored to eligible Commvault Cloud workloads.

Scale with confidence using optional expansion packs and onboarding support after the initial design is established.

OFFERING SUMMARY

Commvault Cloud SaaS Design & Install is a Professional Services engagement that helps organizations plan, configure, deploy, and test Commvault Cloud protection across their workloads.

The service combines architecture-led requirements review and design planning with hands-on implementation, recommended configuration, customer-witnessed testing, documentation, and knowledge transfer. Commvault specialists work with your team to understand workload characteristics, recovery expectations, retention needs, access requirements, and operational constraints, then configure the environment to support a repeatable protection approach.

This service is well suited for customers that want a guided, vendor-led path to Commvault Cloud adoption without relying on trial-and-error configuration or overloading internal teams.

DESIGNED OUTCOMES

Faster time to value through guided planning, design, deployment, and configuration of Commvault Cloud SaaS protections.

Reduced implementation risk by aligning stakeholders early, confirming prerequisites, and applying consistent deployment practices.

Improved recovery confidence through customer-witnessed backup and recovery testing for the deployed scope.

Clear operational handover with documentation, test evidence, and knowledge transfer that support ongoing administration.

Scalable onboarding model with optional add-on services to extend protection after the initial design is in place.

KEY COMPONENTS AND BENEFITS

KEY COMPONENT	WHAT IT INCLUDES	DESIGNED BENEFIT
Architecture Design	Document the planned workload configuration, supporting components, prerequisites, planned configuration, and implementation approach.	A reusable reference for implementation and administration.
Workload deployment	Deploy and configure one protected source, agent, connector, or equivalent configuration for each in-scope workload type.	Consistent setup by Commvault specialists.
Backup & restore testing	Prepare and execute a test plan for each deployed workload type with customer participation.	Evidence of functional backup and restore readiness before handover.
Knowledge transfer & closure	Review the implemented configuration and completed testing, then close the engagement.	Improved operational readiness and a structured transition.

SERVICE OPTIONS

Standard Design & Install: For customers starting with a defined initial scope and up to five workload or agent categories, including design deliverable, test plan, and deployment/configuration of one representative agent or workload per category.

Standard Plus Design & Install: For customers with broader scope or more complex onboarding needs and up to ten workload or agent categories, including expanded design depth, test plan, and deployment/configuration of one representative agent or workload per category.

WHAT IS ACTIVE RESILIENCE?

Active Resilience is the ability to confidently answer two critical questions:

- *Are you protected?*
- *Can you recover?*

Commvault Services helps you answer **YES** to both – not just at go live, but consistently over time. This confidence is built by helping you achieve capability, not dependency.

Through structured knowledge transfer, clear and reusable document deliverables, and witness testing that supports recovery outcomes, your teams can gain the skills, evidence, and operational readiness required to recover. Protection enables resilience, but **recovery is the goal** – and Active Resilience enables you to achieve it when it matters most.

To learn more, visit **commvault.com**

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