

# Meet Arlie, the AI Assistant for Commvault® Cloud

Every team is stretched thin and asked to do more with less. But the pace and volume of work don't decrease. For IT and SecOps teams, safeguarding data and ensuring cyber resiliency includes ensuring the health of your backup environments, optimizing backups, testing recovery, building integrations and workflows, threat scanning and continually monitoring for sensitive data at risk, and much more.

## INTRODUCING ARLIE

Arlie—short for “Autonomous Resilience”—is your AI assistant available 24/7 in the Commvault Cloud platform to respond to inquiries in plain, simple language, quickly consolidate information, and provide actionable responses to help save time, respond quickly to threats, and improve cyber resiliency. Arlie empowers users of all skill levels to navigate complex tasks without extensive platform knowledge, enabling you to do more faster.

### AI-enabled capabilities

Access a range of powerful capabilities that help strengthen and accelerate your resilience practice, including:



**Real-time personalized insights:** Provides real-time insights into operational failures, prioritizing what you care about most. No more sifting through filters and reports to find the most pressing information.



**Simplified integrations and code actions:** Offers a “no-code” way to build code where you don't have to be an expert. Type a description of what you want to do, and Arlie will generate the code instantly with Commvault APIs.



**Custom walk-throughs and documentation search:** Context-sensitive, guided product walk-throughs that make it easy to set up, customize, and tune Commvault Cloud to your specifications. Need help with a specific task? Just ask Arlie, and you'll receive step-by-step documentation with annotated screenshots.



**Generative AI-powered troubleshooting:** Advanced troubleshooting to discover operational issues in Commvault Cloud, get fixes, and real-time recommendations for enhanced cyber resilience. Resolve problems faster with easy-to-understand resolution summaries and actionable steps.

## HOW ARLIE WORKS

### Building on a robust AI foundation

Artificial Intelligence and Machine Learning (AI/ML) have been part of our platform for over a decade, working behind the scenes to help inform users about troubleshooting, optimization, and more. With the addition of Arlie, we're expanding our AI capabilities to enhance data protection and recovery operations, providing cyber resilience in the most intelligent, secure, and automated way. Unlike other data protection providers, Commvault goes beyond using AI to generate and summarize content—Commvault Cloud is the only cyber resilience platform that uses AI to enable customers to take action.

## Arlie ·||·



Save time



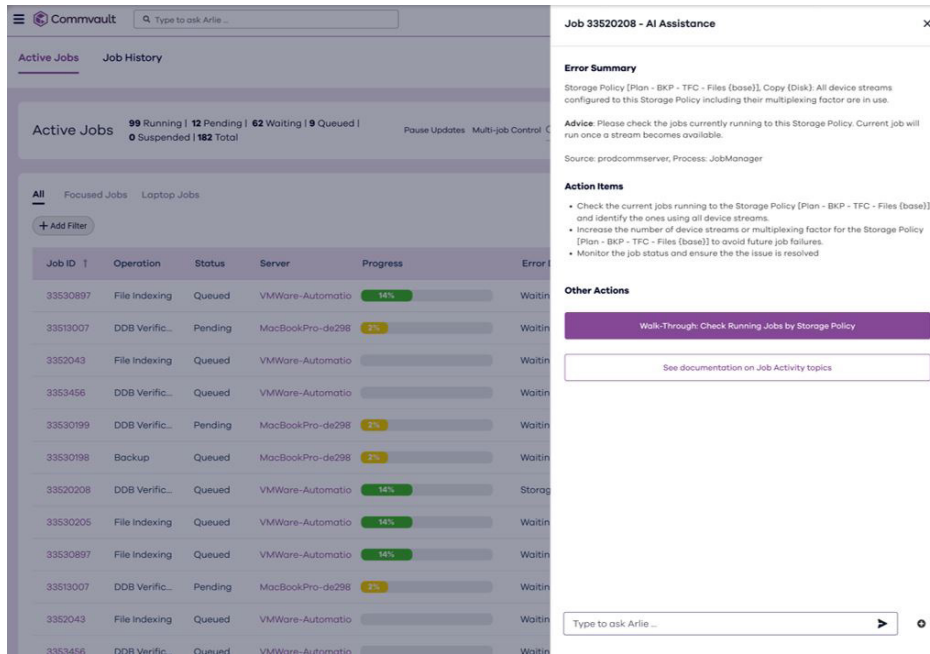
Quickly resolve threats



Fight complexity

## AI that empowers action

Arlie is designed to give real-time insights and specific action steps you can use to optimize your cyber resilience. Behind the scenes, Arlie interfaces with generative AI models that consolidate information and reports, providing personalized and actionable responses to inquiries. For example, you can ask Arlie to verify or validate a clean point of recovery for critical systems or generate the requested code in seconds.



**Active Jobs** 99 Running | 12 Pending | 62 Waiting | 9 Queued | 0 Suspended | 182 Total

Job ID	Operation	Status	Server	Progress	Error
33530897	File Indexing	Queued	VMWare-Automatio	54%	Waitin
33513007	DOB Verific...	Pending	MacBookPro-de298	1%	Waitin
3352043	File Indexing	Queued	VMWare-Automatio		Waitin
3353456	DOB Verific...	Queued	VMWare-Automatio		Waitin
33530199	DOB Verific...	Pending	MacBookPro-de298	1%	Waitin
33530198	Backup	Queued	MacBookPro-de298	2%	Waitin
33520208	DOB Verific...	Queued	VMWare-Automatio	54%	Storag
33530205	File Indexing	Queued	VMWare-Automatio	54%	Waitin
33530897	File Indexing	Queued	VMWare-Automatio	54%	Waitin
33513007	DOB Verific...	Pending	MacBookPro-de298	1%	Waitin
3352043	File Indexing	Queued	VMWare-Automatio		Waitin
3353456	DOB Verific...	Queued	VMWare-Automatio		Waitin

**Job 33520208 - AI Assistance**

**Error Summary**

Storage Policy [Plan - BKP - TFC - Files (base)], Copy (Disk). All device streams configured to this Storage Policy including their multiplexing factor are in use.

**Advice:** Please check the jobs currently running to this Storage Policy. Current job will run once a stream becomes available.

Source: prodcommserver, Process: JobManager

**Action Items**

- Check the current jobs running to the Storage Policy [Plan - BKP - TFC - Files (base)] and identify the ones using all device streams.
- Increase the number of device streams or multiplexing factor for the Storage Policy [Plan - BKP - TFC - Files (base)] to avoid future job failures.
- Monitor the job status and ensure the the issue is resolved

**Other Actions**

Walk-Through: Check Running Jobs by Storage Policy

See documentation on Job Activity topics

Type to ask Arlie ...



### Easily accessible

Arlie's capabilities are integrated into the Commvault Cloud console, so you can leverage Arlie without leaving the platform. Arlie is always just a few clicks away, accessible from the global search bar.



### No expertise required

Everyone can use Arlie, no matter your level of expertise. Arlie helps users of all skill levels become power users without learning everything about the platform.



### Data privacy

At Commvault, we prioritize data privacy. Customer data never leaves the environment and is not used for training Arlie.

Experience the power of Arlie and unlock the full potential of your cyber resilience efforts with Commvault Cloud. To learn more, visit [commvault.com/meet-arlie](https://commvault.com/meet-arlie)



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