

eBOOK

How SaaS Cyber Resilience is Reshaping Federal Agencies

Driving cloud transformation and data security for the US government

Introduction

The cloud is transforming how we work. It has reshaped entire industries, helping organizations reimagine how they serve employees and customers. Cloud adoption may be the central driving force for today's federal agencies looking to modernize their in-house technologies. It represents opportunities to breed new efficiencies, shed legacy tech debt, and rapidly innovate operations. While adopting cloud-based technologies has historically been arduous and painstaking, the Federal Risk and Authorization Management Program (FedRAMP) removes common hurdles associated with evaluating and consuming cloud-based solutions. Through FedRAMP, federal agencies can rapidly (and confidently) adopt cloud technologies to transform their operations—all while meeting staunch government mandates and security protocols.

WHAT IS FEDRAMP?

FedRAMP is a US government-wide framework for cloud products and service adoption. It creates a uniform approach to cloud security assessment, authorization, and monitoring, and is a hard requirement for government agencies adopting cloud-oriented services such as, SaaS, PaaS, and IaaS.



As part of the 2019 “Cloud Smart” government initiative, FedRAMP was promoted as an agent of change to help agencies evolve into secure and, cost-effective cloud-based operations. FedRAMP is categorized into three distinct impact levels of FedRAMP, which denote a cloud solution's ability to meet specific confidentiality, integrity, or availability controls:

FedRAMP level	Controls	Confidentiality
High	421	Highest. Data loss may have severe adverse effects
Moderate	325	Data loss may result in serious adverse effects
Low	125	Data loss may cause a limited adverse effect

Federal cloud spending is
increasing by an average of

\$1.6B/yr¹

CLOUD ADOPTION FOR AGENCIES

Cloud adoption is a significant driver of federal, state, and local government as they look to digitally transform and modernize their operations. However, the promise of cloud adoption was diminished by the size and the nature of the government sector—which presented unique challenges in cloud service adoption:

Challenges with the cloud...



Constrained resources

The scarcity of technical talent and an absence of clear business outcomes for cloud adoption dramatically slow modernization efforts.



Legacy spend

The US Government Accountability Office (GAO) estimates that 80% of IT and cyber-related investments are spent on maintaining and administering to existing IT and legacy systems—leaving bare bones budgets for new solutions.²



Siloed IT operations

Fragmentation of IT organizations which favors maintaining the status quo with the traditional and antiquated structures and solutions.



Malicious attack

Cybercrime is the primary concern of IT professionals, especially in government agencies as the fear of cyberthreats accelerate and hinder new app adoption.

However, with the introduction of FedRAMP, agencies received a catalyst for change. Federal and local agencies gained a repeatable and effective cloud solution evaluation and adoption framework through this government-wide program. By adhering to clearly documented security, authorization, and certification protocols, FedRAMP introduced a common and transparent method to vet and adopt agency-wide cloud technologies.

FEDRAMP BENEFITS...

- **Accelerated processes**

Federal, state, and local governments benefit from streamlined and uniform guidelines that shorten approvals, lighten the burden on IT, and streamline the acquisition processes.

- **Operational efficiencies**

Significant reduction in time and costs due to removing duplication of efforts spent on assessing and evaluating suppliers and testing disparate products

- **Cloud security awareness**

Gained insight into cloud security solutions and controls, leading to higher confidence in offerings

- **Compliance assurance**

Peace of mind, knowing suppliers listed on the FedRAMP Marketplace adhere to FedRAMP compliance and security designations.

SAAS DATA PROTECTION FOR GOVERNMENT AGENCIES

Business models are evolving. Data security is top of mind for today's agencies, from the overnight shift in remote work to implementing new hybrid environments to the threat of emerging cyberattacks. And as these organizations modernize their workforce, infrastructure, and operations, data is sprawling into more places than ever. To stay resilient, today's agencies must reshuffle their data protection strategies to remove data silos while comprehensively safeguarding their data estate.

FedRAMP-certified backup and recovery solutions blend the best security with the best SaaS. Organizations get nimble, enterprise-grade protection without the infrastructure, maintenance costs, and IT burden. Agencies can deploy in minutes, remotely manage, and effortlessly scale while keeping data safe, recoverable, and compliant—wherever it may be.



Rapidly recover from deletion, corruption, or malicious attack



Meet federally mandated data security standards and requirements



Maintain compliance and meet regulatory SLAs



Optimize operations, with automated data backups and low-touch management



No hardware, maintenance, or upfront capital investments required

The federal agency IT budget for 2024 has allotted

\$74B³



including

\$12.7B

for cybersecurity-related activities.⁴

COMMVAULT CLOUD

Commvault Cloud for Government solutions are currently the first and ONLY data protection solution to meet FedRAMP High standards. They are hosted on Azure Government Cloud, and meet the most stringent confidentiality, integrity, and availability standards set forth by the US government. From SaaS apps to endpoints to on-prem and cloud workloads, Commvault Cloud is industry-proven to keep your data secure, recoverable, and compliant from today's data loss threats. With enterprise-grade, multi-layered security built-in, Commvault Cloud includes additional access, identification, and incident response controls that can extend beyond federally mandated protocols and requirements.

COMMVAULT CLOUD FOR GOVERNMENT

hosted on Azure Government Cloud

FedRAMP High

CJIS Compliant

FIPS 140-2 Compliant



Microsoft 365

For Exchange, Teams, SharePoint, OneDrive, Project, and more.



Microsoft Dynamics 365

For CE applications + Power Platform.



Salesforce

For Salesforce Cloud data.



Endpoint

For laptops and desktops.

GCC High

Salesforce GovCloud



VM & Kubernetes

Microsoft Hyper-V, VMware, Azure VM, Kubernetes, Microsoft Azure, AWS, AVS, VMware Cloud.



Database

For Microsoft SQL, Azure PaaS, Oracle, Amazon AWS, SAP HANA.



File & object

For Windows Server, Azure Blob & Files, OCI Object Storage, Amazon S3, Linux/UNIX.



Cloud Storage

For Air-gapped cloud storage.

1. SAIC-Cloud-WP___2023.pdf

2. GAO, Information Technology: Agencies Need to Continue Addressing Critical Legacy Systems, May 2023.

3. Statista, Federal government information technology (IT) budget in the United States from FY 2015 to FY 2024, by department.

4. John Curran, MeriTalk, FY2024 Budget Request: \$74B for Civilian IT, \$12.7B for Cyber, March 2023.

To learn more, visit commvault.com/platform/government-cloud