



CUSTOMER STORY

FEDERAL GOVERNMENT AGENCY

Cuts AWS costs, eases cloud migration

US FEDERAL AGENCY

Securely delegating FOIA requests also frees 25% of the IT team's time.

At A Glance

Industry: Federal government

Location: Washington, D.C.

Key metrics:

- Protecting classified, secret and top secret government data
- Replicating between data centers and Amazon Web Services

CHALLENGE

- Data preparation for a cloud migration would heavily burden the IT team
- The difficulty of responding to Freedom of Information Act (FOIA) requests meant that IT couldn't offload it
- The team had grown frustrated with the complexity, cost, and poor support with its incumbent backup solution

SOLUTION

- Rapidly finds and exports records with Commvault® Cloud Compliance to ensure efficient, timely compliance with FOIA requests
- Relies on Cloud Autonomous Recovery for automated backup and recovery

RESULTS

- Shrinks its cloud footprint by hundreds of terabytes for considerably lower AWS costs
- Offloads FOIA requests to a security professional, freeing an estimated 25 percent of IT staff time
- Properly classifies sensitive data before the migration, reducing the risk of cyberattacks
- Automates backup and recovery for less complexity and lower costs

EASING THE BURDEN OF A CLOUD MIGRATION, FOIA REQUESTS

For the lean IT team at a major federal agency, the day-to-day challenges of managing a massive amount of data and fulfilling Freedom of Information Act (FOIA) requests was enough. Preparing for and completing a cloud migration would require more time and attention.

As the move to Amazon Web Services (AWS) neared, the agency needed a conscientious approach to data purging to avoid migrating unnecessary information. Meanwhile, the team had grown frustrated with the complexity, cost, and support experience with its incumbent backup solution, leading it to search for other options.



Shrinking the cloud footprint

by hundreds of thousands of terabytes
lowered AWS costs considerably

A SINGLE SOURCE TO SIMPLIFY BACKUP, MIGRATION, AND FOIA COMPLIANCE

The agency's storage provider, NetApp, recommended Commvault to replace its backup solution. In a test of Commvault Cloud Autonomous Recovery against other options, the team found Commvault not only integrated easily with NetApp—an essential requirement—but was also simple to use.

In Autonomous Recovery, the agency gained a single backup solution with one interface for its entire infrastructure, with less cost and complexity.

At the same time, Commvault Compliance would simplify FOIA requests with fast and scalable data collection.

FREEING 25% IT TIME

The agency initially rolled out Data Protection, across unclassified, secret, and top-secret data.

Using Commvault Cloud Compliance, the team can also quickly search for, review, and export relevant records to ensure efficient, timely compliance with FOIA requests.

Instead of that burden falling on the IT team, Commvault simplifies it such that they can now delegate it to a security professional instead. Using the solution, the IT team grants outside access to a limited dataset securely. Now, they expedite FOIA response time and free an estimated 25 percent of the IT team's time to focus on other tasks.

Moving forward, the team has a sustainable, scalable way to protect and manage its data while meeting the demands of FOIA.

Delegating FOIA responses frees **25%** of the IT Team's Time

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