

# Guardian Protect Service

## HIGHLIGHTS

- **Comprehensive Cyber Resilience:** Guardian Protect offers a holistic approach to maintaining and improving your organization's cyber resilience.
- **Expert Support:** Regular Cyber Resilience assessments performed by a Commvault Solution Architect.
- **Emergency Hotline:** Access to a dedicated technical support hotline during ransomware incidents.
- **Response Service:** Pre-authorized Guardian Response service for expedited recovery.

## OFFERING SUMMARY

The Guardian Protect Service is a subscription-based offering that includes regular updates to your Cyber Resilience Assessment, storage of your Recovery Blueprint, and access to a technical support hotline. The optional Guardian Response Service provides additional support during critical incidents, helping your organization quickly return to normal operations.

## WHY CHOOSE GUARDIAN PROTECT?

Guardian Protect is part of Commvault's comprehensive Cyber Resilience Services Program, designed to provide end-to-end support for your organization's cyber resilience needs. With regular assessments, dedicated support, and response capabilities, Guardian Protect helps your organization stay prepared for and quickly recover from cyber incidents.

## CUSTOMER OUTCOMES

- **Enhanced Cyber Resilience:** Regular assessments and updates keep your organization prepared for potential cyber threats.
- **Quick Recovery:** Immediate access to support and response services minimizes downtime and accelerates recovery.
- **Peace of Mind:** Comprehensive support and dedicated resources provide confidence in your organization's ability to handle cyber incidents.

## KEY COMPONENTS AND BENEFITS

- **Cyber Resilience Assessment Updates**  
Up to two updates annually to help keep your resilience strategy current and effective.
- **Recovery Blueprint Storage**  
Secure storage of your Recovery Blueprint, enabling quick access during incidents
- **Guardian Emergency Hotline**  
24/7 access to technical support for assistance during ransomware incidents
- **Optional Guardian Response Service**  
Up to 10 days of pre-authorized response service to expedite recovery efforts

## MORE ABOUT THE CYBER RESILIENCE SERVICES PROGRAM

Commvault's Cyber Resilience Services Program is designed to help organizations quickly return to normal business operations through proper design, implementation, administration, and support of data protection and management solutions. The program includes comprehensive services such as assessment, implementation, and managed services to prepare your organization for potential outages and cyber threats.

To learn more, visit [commvault.com](https://commvault.com)