

## Commvault Cookie Notice

Commvault Systems, Inc. and its affiliates and subsidiaries (collectively, “Commvault” “us” “we”) respect your privacy and are committed to being transparent about how we use cookies and similar technologies (collectively, “tracking technologies”) when you visit our [website](#) and our product web user interface (UI) (collectively, “web platforms”). This Cookie Notice should be read in conjunction with our [Privacy Policy](#) and applies to all website visitors and product web UI users.

### What are Cookies and Tracking Technologies?

When you visit our web platforms, we may use the following tracking technologies to understand your interactions, enhance functionality, and support security, personalization, and advertising:

- **Cookies:** Small text files stored on your browser or device when you visit a website. Cookies help websites function properly, remember user preferences (like language or login status), and collect analytics or advertising data.
- **Web Beacons / Pixel Tags / Clear GIFs:** Tiny invisible graphics embedded in web pages or emails. These graphics allow us to determine whether a page was viewed or an email was opened to measure engagement and effectiveness of campaigns.
- **Session Replay Technologies:** Tools that record pseudonymized user behavior data (such as mouse movements, page scrolling, and click patterns) during a visit to our web platforms. This data helps us troubleshoot issues, improve usability, and optimize design. Sensitive information, such as password fields, is masked or excluded.

### How We Use Tracking Technologies

We use tracking technologies for purposes including:

- Ensuring web platform security and functionality;
- Analyzing web platform usage and performance;
- Personalizing content and user experience;
- Delivering tailored advertising and measuring effectiveness; and
- Understanding how users interact with our emails and web platforms.

### Types of Cookies and Tracking Technologies We Use

We use the following categories of cookies and tracking technologies on our web platforms. These may include **First-Party Technologies** set by Commvault and **Third-Party Technologies** set by service providers such as Google. **Third-Party Technologies** may collect information about your browsing activity over time and across different websites. Commvault does not control how **Third-Party Technologies** operate; you can review their privacy policies via our cookie banner or preferences manager.

- a) **Strictly Necessary Cookies:** These cookies are essential for basic web platforms functions, such as page navigation, secure login, and fraud prevention. They are always active, cannot be disabled, and are set by Commvault directly.
- b) **Performance and Analytics Cookies:** These cookies and technologies help us understand how visitors and users interact with our web platforms, including pages visited, time on web platforms, and any technical issues. They may include **Session Replay Tools** (e.g., Pendo.io) and **Third-**

**Party Analytics Services** (e.g., Google Analytics). These tools collect anonymized data to improve web platforms performance and usability and are only used with your consent.

- c) **Functional Cookies:** These cookies enable personalized features such as remembering your preferences, settings, or persistent login state. They may be set by Commvault or by embedded **Third-Party Technologies** and are optional.
- d) **Targeting and Advertising Cookies:** These cookies and tracking technologies are used to deliver relevant ads, limit how often you see them, and measure campaign performance. They are typically placed by **Third-Party Advertising Partners** and are only active with your consent.

### Managing Your Preferences

#### a) Cookie Consent Banner

On your first visit to our website, you’ll see a cookie banner at the bottom of the page or a pop-up where you can:

- Accept all cookies;
- Reject non-essential cookies;
- Customize preferences by category.

You can update your preferences at any time by clicking “[Cookie Preferences](#)” in the footer of any page. Your choices are stored unless you clear your cookies or change devices.

#### b) Cookie Duration and Retention

Cookies remain on your device for varying periods of time:

- **Session Cookies:** Expire when you close your browser.
- **Persistent Cookies:** Remain until they expire or are deleted manually.

Retention times for specific cookies can be viewed in your browser settings.

#### c) Browser Controls

Most web browsers allow control of cookies through settings. For more information visit:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Safari](#)
- [Microsoft Edge](#)

### Do Not Track (DNT)

Commvault’s web platforms does not currently change its practices in response to Do Not Track Signals from web browsers.

## **Commvault Cookie Notice**

### **Your Rights Based on Location**

Depending on your location, you may have additional rights to withdraw consent, object to certain uses, or access your data. Our cookie banner and consent practices are geotargeted to comply with applicable laws in your region. See our [Privacy Policy](#) for more details on how to exercise your rights.

### **Updates to This Notice**

We may update this Cookies Notice from time to time to reflect changes in law, technology, or our practices. Updates will be posted on this page with a revised “Last Updated” date.

### **Contact Us**

If you have questions about this Notice or our use of cookies and tracking technologies, please contact us by email at [privacy@commvault.com](mailto:privacy@commvault.com).

**Last Updated: August 2025**